



What to Ask On a Tour

Arizona Songbird Senior Placement is a **Free Service**.

Contact Heather FIRST, before internet searches or contacting communities so she can negotiate the best terms and costs on your behalf.

Heather's vast knowledge of senior living helps you to narrow down the best places, so you can efficiently make your final decision based on your personal preferences.

Community & Costs

Is there a wait list?

Can I meet another family with a loved one at the community?

What makes this community different from others?

What types of apartments are available?

What is the monthly cost per apartment, and how often will the price increase?

Are there additional fees for services or activities?

Do you have transportation for doctor's appointments and shopping?

What services are available if the care or personal needs of residents change?

What is your billing policy?

Wellness

What Center for Disease Control protocol have you implemented to lower Covid cases?

How many confirmed Covid cases have you had?

Do you complete a health assessment prior to moving in?

What are the qualifications of the wellness staff?

Do you have experience with Alzheimer's? Parkinson's? Diabetes?

Is there a mobile physician in place? Along with mobile podiatrist, optometrist and dentists?

How many staff members care for each resident?

What type of training does your care staff complete?

In an unsecured Assisted living community, when residents experiencing various levels of memory loss, are staff trained to recognize warning signs and elopement risks?

What type of security and safety measures do you have in place?

Does the facility include family members in if an issue arises with residents?

Meals & Activities

What are the hours for breakfast, lunch & dinner?

When are snacks available?

What are costs of friends & family dining with resident?

Do you make adjustments for special diet?

Do you have an activities calendar?

How many activities do you have daily?

Does staff remind and encourage residents to come to activities?

Heather Hildreth, Placement Specialist

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